Requesting Maintenance

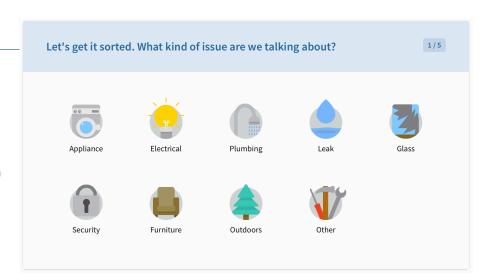
Quick & easy repairs with our online form and Tapi

Submit a request

Visit your property manager's website where you will find a *maintenance* request form. It looks like this →

Whatever is broken in your home, go ahead and pick the issue so that we can start the repair process!

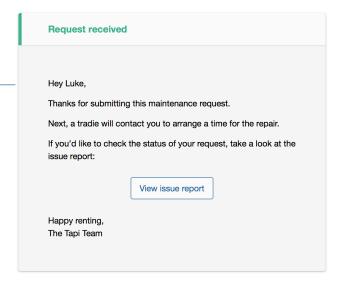
You have the option to upload photos, making it easy for your property manager and the tradesperson to understand exactly what's wrong.



Follow the progress

Once you submitted your request, you will receive an email with a link to Tapi. Open it to see the current progress of your request anytime or use it to send a message to your property manager.

You'll receive another notification to remind you of the appointment with the tradesperson.



Review your tradie How would you rate ABC Plumbing Ltd. on the quality of work? Would you like to add a comment? (optional) Be fair - this will be visible on Bob's Builders's profile.

Confirm the repair and give feedback

After the tradesperson has completed the job, you'll receive an email asking you to confirm the repairs. This way, we can make sure the quality of the work stays at a high standard.

That's it!
Try it whenever you need maintenance

at your rental – it's easy as.